



PrintMate cassette printer preventive maintenance

Today's laboratories are measured by the efficiency and accuracy of their workflow processes. If even a single instrument goes down or malfunctions, patient test results may be at risk.

An investment in an EpreDia Preventative Maintenance Contract is simple, cost-effective way to reduce the chance of your laboratory facing the pitfalls of downtime.

Our Field Service Team will execute all recommended service at the proper intervals. They will thoroughly inspect your PrintMate™ or PrintMate AS from EpreDia and perform any needed maintenance or repairs using only genuine OEM-approved parts.

Be confident that your instruments will be up and running when you need them. Contact your local EpreDia representative and learn more about our service offerings today.

Service included

Electrical and mechanical safety tests	✓
--	---

Ensure the software is up to date	✓
-----------------------------------	---

Clean, visually inspect and calibrate the following as necessary:

Cassette hoppers	✓
------------------	---

Carousel	✓
----------	---

Conveyor	✓
----------	---

Pre-heat area	✓
---------------	---

Clamp area	✓
------------	---

Print head	✓
------------	---

Output drum	✓
-------------	---

Casework	✓
----------	---

Replace wear and tear parts as necessary with NEW, OEM-APPROVED parts	✓
---	---

Complete PrintMate final test procedure, ensuring the following:

No jamming	✓
------------	---

Clear printing	✓
----------------	---

Scannable barcodes	✓
--------------------	---

Find out more at [epredia.com](https://www.epredia.com)

4481 Campus Drive
Kalamazoo, MI 49008
UNITED STATES
+1 (800) 522-7270

Tudor Road, Manor Park
Runcorn, WA7 1TA
UNITED KINGDOM
+44 (0) 800 018 9396
+44 (0) 1928 534 000

 Enhancing precision
cancer diagnostics

POWERED BY SHANDON MICRON MENZEL-GLASER