



## The Epredia Experience. At the heart of successful pathology labs.

Customer Contact Updates United Kingdom

### Epredia Service Team

We take immense pride in our service offerings, backed by a collective service experience spanning centuries. Our expertise in Technical, Application, Software, and Field Service Support sets us apart from the rest.

**“Trust The Badge”** and rely on our Certified Trained Engineers to deliver top-notch service! Our Engineers come armed with an array of resources to provide you with unmatched service:

- Product revisions, updates, and legacy instrument history.
- Access to the latest software releases.
- Updated service bulletins for seamless maintenance.
- Exclusive original manufactured parts.
- Calibrated tools designed for Epredia equipment.

But that’s not all! We’re also committed to being proactive. With an active service contract, you can expect:

- Proactive Preventive Maintenance for your covered instruments.
- Timely product updates to keep you at the forefront of research and diagnostics.
- Equipment protection that suits your laboratories needs.

**Uptime  
All the  
Time**

## Company and Banking Detail – United Kingdom

Name	Shandon Diagnostics Ltd
Address	Tudor Road Manor Park Runcorn, Cheshire
Post Code	WA71TA
Country	United Kingdom
VAT number	GB876329974
Chamber of Commerce Registration No.	00330973
Bank account details	GB32DEUT405081 13768300 SWIFT/BIC: DEUTGB2LXX Sort Code; 40-50-81 Account No: 13768300 Deutsche Bank AG 1 Great Winchester Street EC2N 2DB London
Currency	GBP



## Customer service

email: [sales.uk@epredia.com](mailto:sales.uk@epredia.com)  
Ph: 01928 628350

## Technical support

Our in-house Technical, Software, and Application Support representatives are available to any customer for direct, live assistance. Our representatives are rigorously trained to troubleshoot instrument issues, provide assistance, and answer general questions to factory standards. This ensures you receive the support you need for the instruments you use.

### Contact us today:

Email at: [service.uk@epredia.com](mailto:service.uk@epredia.com)  
Phone: 0203 048 3806

Need service now, scan QR code  
and request an Epredia Field  
Service Engineer.



Find out more at [epredia.com](https://www.epredia.com)